

MAHOON Code of Ethics

M

Moral principles and trust

MAHOON and its associates always act with integrity towards their clients, in accordance with good morals, laws and applicable legal norms of the Czech Republic. We strive to build mutual relationships based on trust and humility.

A

Active assistance to clients

We know the complex processes a client has to go through in financial or real estate services. That's why we actively assist clients in identifying background, needs or updating life goals or priorities.

H

Happy client is the main thing

Our business is based on fulfilling our commitments to our clients professionally, precisely and responsibly. We never use deceptive or fraudulent practices. We provide only truthful, unbiased and non-misleading information so as not to damage our reputation and client relationship. We care for our clients' assets as a good steward and manager.

O

Obvious responsibility

We are aware of our responsibility to our clients in the process of financial and real estate services, so we are constantly improving, training and obtaining up-to-date information in all areas of our business. We represent not only our firm but also the Association of Financial Advisors of the Czech Republic, whose we are members of. We always act for the benefit of our clients.

O

Obligation of confidentiality

We are obliged to maintain confidentiality with third parties about our clients and business cases - during and after their completion. We must not disclose confidential information without the consent of our clients they have provided, even after the cooperation has ended.

N

Non-contingent relationship

Our company will not abuse its position to the detriment of the client. We do not harm the legitimate interests and rights of our clients. We do not discriminate between clients on the basis of race, religion, political or similar.